

MAJLIS BANDARAYA SHAH ALAM
(BAHAGIAN KORPORAT DAN PERHUBUNGAN AWAM)

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MBSA to focus on core services and citizen engagement

PERFECTING core services will be Shah Alam City Council's (MBSA) main agenda this year as it seeks to please residents of the state capital.

MBSA corporate communications head Shahrin Ahmad said it would continue to focus and better its services, especially in waste management and public cleaning.

He said MBSA would monitor recently appointed contractors to ensure they did not slack off while also strengthening in-house teams to ensure they are capable of helping contractors when necessary.

"We will immediately send out a 'Notice to Correct' to the errant contractors. We also want to ensure our in-house workers are able to take over at a moment's notice so cleanliness is not jeopardised," he added.

MBSA will also be strictly

the three local authorities with the most dengue cases.

"We introduced the Search and Destroy Aedes-10 (SEDA-10) campaign this year and will continue to use that in the fight to prevent dengue cases," he said.

Shahrin said the campaign relied heavily on councillors to spread the word, saying they were the bridge between the council and residents.

"We want to bridge the gap with the residents and stakeholders and we believe public engagement exercises are vital to do so," he said.

Engagement, he added, was important for MBSA as councillors were one of the main avenues of communication with residents.

Apart from that, MBSA will continue public engagement activities with the residents' representative



enforcing the No Polystyrene campaign initiated by the state government beginning yesterday.

In 2016, the council had eased traders at Ramadan bazaars and MBSA food courts into the campaign but many were unhappy.

Shahrin, however, is confident the traders will be able to cope with the changes.

The local authority is also keen on improving the dengue statistics.

Shah Alam is part of the Petaling district, and along with Subang Jaya and Petaling Jaya, makes up

councils (MPP) as well as through the many activities it has in store for the year.

There are 24 MPP zones in Shah Alam, each headed by a councillor.

The council also aims to better human capital within its organisation and has started a series of activities with this in mind.

One idea is the daily morning meetings held at every department that allow anybody to speak up and voice their opinions, regardless of superiority.

"We are looking at bottom-up management these days to allow everyone an equal opportunity to make suggestions for better quality service.

"This is the way forward if we want to be the best council in the country," he said. — By PRIYA MENON